Sequential Recommendation Models: A Graph-based Perspective

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ABSTRACT

Recommender systems (RS) traditionally leverage the users' rich interaction data with the system, but ignore the sequential dependency of items. Sequential recommender systems aim to predict the next item the user will interact with (e.g., click on, purchase, or listen to) based on the preceding interactions of the user with the system. Current state-of-the-art approaches focus on transformer-based architectures and graph neural networks. Specifically, graph-based modeling of sequences has been shown to be state-of-the-art by introducing a structured, inductive bias into the recommendation learning framework. In this work, we outline our research into designing novel graph-based methods for sequential recommendation.

CCS CONCEPTS

• **Information systems → Recommender systems**.

KEYWORDS

Recommender Systems, Sequential Recommendation, Graph Neural Network

1 INTRODUCTION

The most widely used traditional RS approaches include content-based and collaborative filtering systems [20]. Collaborative filtering systems predict the users' preference based on the interests of other, similar users: If Users *A* and *B* have a similar interest in one or multiple items, then they are likely to have similar interests for other items too. Content-based systems model the users' preferences only based on positive interactions and aim to match similar items, e. g., if the user listens to songs of a certain singer on a music platform, it will more likely recommend songs from the same singer. These conventional RS model the user-item interactions in a static way and ignore any temporal information contained in the interaction sequence such as timestamps or order. Therefore, such RS are only able to capture the general preference of the user. In contrast, sequential recommendation (SR) systems

suggest succeeding items or whole sequences of possible interest to the user by modeling the sequential dependencies in the user-item interaction history. SR emphasizes the dynamics in the interaction sequence and uses long-term and short-term dependencies to capture the current preference of a user to provide more accurate recommendations [32].

Figure 1: An example of SR: User *A* booked a flight, a hotel and rented a car. What will be his next action?

Using SR methods as a recommendation model has distinct advantages over general recommender systems. In real-world scenarios, interactions mostly happen successively and are not isolated from each other. Figure 1 shows an example of a shopping spree of User *A*. In this scenario (the user is booking a holiday), each action depends on the prior ones and so all interactions are sequentially dependent: As a next action User A might book tickets for a tourist attraction. This example also shows that user-item interactions usually happen in a certain sequential context. Additionally, the preference of the user and the popularity of different items are dynamic (e. g., music or clothing) rather than static over time due to personal development and trends [23]. These typical characteristics of online interaction sequences are captured by SR systems, but are hard to model with traditional RS.

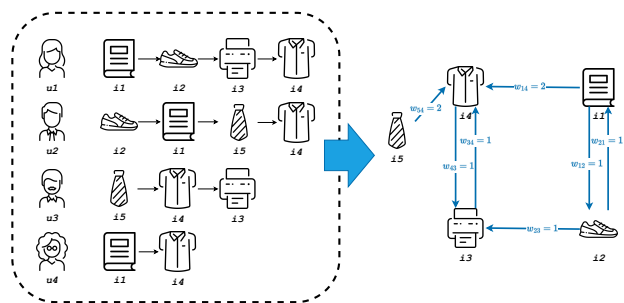**Figure 2: Example of global transition graph construction from observed user behavior sequences. Edge weights correspond to the number of appearances of the item-item transitions in the user sequences. Note that the edge weights usually get normalized before used in training the GNN.**

Current state-of-the-art models in SR comprise the usage of Recurrent Neural Networks (RNNs) [15, 26], Attention [11, 17] and

Graph Neural Networks (GNNs) [33, 36, 39] to model the interaction sequences. In our research, we focus on GNN-approaches that construct global item graphs including all user-item interactions and learn the sequential item embedding from its neighborhood in the graph as opposed to methods that represent each user interaction sequence as a directed graph of items. An example of such global item graph construction is given in Figure 2. In this example the global item graph is constructed from four user interaction sequences where each transition between items increases the weight of the corresponding directed edge between those items (nodes) in the graph. Nevertheless, there are many possibilities for how to integrate the GNN framework into the task of sequential recommendation. We have analyzed relevant work in graph representation learning as well as sequential recommendation and identified following important gaps in graph-based SR that we aim to tackle in the proposed PhD project:

(G1) Recent work in SR based on GNNs mostly ignore item features to improve the item representation in the model [21].

(G2) Graph-based sequential models usually only consider the order in the interaction sequence and fully neglect the dwelling time or the time difference between interaction sequences [1, 5, 16].

(G3) GNNs are prone to the over-smoothing effect, where node representations converge to the same value over multiple layers, and also introduce additional computational complexity [3, 12].

(G4) Datasets in SR potentially include noisy relations (e. g., user misclicks on an item) and can introduce misleading information into the learning process. Filtering those noisy relations on the other hand leads to an increased data sparsity, which is already severely present in the original setting of SR [8, 38].

(G5) Current works in explainability of recommender systems rely on graph-based representations [2], but struggle to provide intuitive explanations due to the lack of feature-rich datasets.

To summarize, the core goals of our research comprise extending graph representations with additional feature information as well as improving the graph construction and learning process for informative item embeddings. Our research will investigate and aim to fill those described gaps in graph-based sequential recommendation.

2 RELATED WORK

In this section, we cover important research related to learning graph and node embeddings as well as sequential recommendation. Additionally, we will indicate potential gaps in the research and align them with our overall research goal of improving graph-based sequential recommendation.

2.1 Graph and Node Embeddings

Graph embedding aims to generate low-dimensional vector representations of the graph's nodes which preserve topology and leverage node features. Non-deep learning methods are mainly based on random walks to explore node neighborhoods [6, 22, 27]. With Graph Convolutional Networks (GCNs) [13, 30], more sophisticated graph embedding methods than random-walk-based approaches were introduced: To scale GCNs to large graphs, the layer sampling

algorithm [7] generates embeddings from a fixed node neighborhood. Current state-of-the-art methods in self-supervised/semi-supervised learning of representations rely on contrastive methods which base their loss on the difference between positive and negative samples. Deep Graph Infomax (DGI) [31] contrasts node and graph encodings by maximizing the mutual information between them. Hassani and Khasahmadi [9] propose multi-view representation learning by contrasting first-order neighbor encodings with a general graph diffusion. Contrastive learning methods usually require a large number of negative examples and are, therefore, not scalable for large graphs. The approach by Thakoor et al. [29] learns by predicting substitute augmentations of the input and circumventing the need of contrasting with negative samples. In GraFN [14] a semi-supervised node classification framework leverages few labeled nodes to learn discriminative node representations and ensures nodes from the same class are grouped together.

The aforementioned methods can easily incorporate external item feature information as initial node embeddings, but are rarely used in the SR domain. Additionally, none of the existing methods appear to be specifically designed for the task of auto-tagging, which aims to predict relevant labels or tags for a given item [34] and is becoming increasingly important to generate or enrich recommendation datasets (cf. gaps (G1) and (G5)).

2.2 Sequential Recommendation

The initial phase of sequential recommendation focuses on discovering short-term item representations and interaction patterns. Markov decision processes are used in early works to model the interaction sequences. In FPMC [24], first-order Markov chains capture sequential patterns while matrix factorization models long-term user preferences. Also, convolutional neural networks (CNNs) have been found to be useful, where items are seen as images and short-term sequential patterns are learned via convolutional filters [28]. Xu et al. [41] combine CNNs with long-short-term memory to extract additional complex long-term dependencies. In HGN [18], a feature and instance gating mechanism is used to capture long- and short-term user interests. Other studies apply the attention mechanism to obtain and fuse different levels of interaction information [25, 42].

Self-attention and Transformer-based architectures are widely used for sequential recommendation models. SASRec [11] applies the self-attention mechanism to identify relevant interactions from the user's history. Others use custom Transformer models to provide more personalized recommendations [4, 35]. In FDSA [43], heterogeneous features of items are integrated via feature sequences, and self-attention is applied to jointly model item and feature transition patterns. S^3-Rec [45] utilizes self-supervised learning to enhance the item representations via pre-training methods.

Hsu and Li [10] extract a local subgraph from a user-item pair and apply self-attention to encode long-term and short-term temporal patterns. MA-GNN [19] captures the item contextual information within a short-term period with a graph neural network and utilizes a shared memory network to model long-range dependencies. Work in [5] utilizes temporal graph representations to model continuous-time recommendation, where user and item embeddings are generated for any unseen future timestamps. Zhang

et al. [44] extract augmented sequences representations from an item transition graph for a contrastive learning objective.

In session-based recommendation (SBR), a subtask of sequential recommendation, user profiles, and long-term interaction histories are no longer available. Most recent works in SBR are based on GNNs: As the first to introduce the concept of representing sessions as graphs, SR-GNN [37] models each session as a directed, unweighted graph and applies a gating mechanism to generate session representations. This work is extended by a self-attention mechanism in GCSAN [40] to effectively capture long-range dependencies. Incorporating collaborative knowledge into GNN-based methods leads to a new line of research. GCE-GNN [33] learns item embeddings on a session level as well as on a global level and uses a soft-attention mechanism to fuse the learned item representations. Chen and Wong [3] tackle the long-range dependency (over-smoothing) problem of session graphs by introducing a lossless encoding scheme and a shortcut graph attention layer. Xia et al. [38] introduce a dual-channel hypergraph to capture beyond-pairwise relations and apply self-supervised learning to maximize the mutual information between both session representations.

Recent research in the field of graph-based sequential recommendation has several limitations and room for improvement. Unlike earlier approaches that attempted to clean noisy data, there is little research on developing GNNs that can learn from noisy data without compromising performance (cf. gap (G4)). Additionally, there has been a recent push towards using more computationally complex GNN models that can better capture the structure and relationships within graphs. However, this increased complexity comes at the cost of greater computational resources (cf. gap (G3)). Another area of focus has been on addressing data sparsity, particularly in the context of contrastive learning (CL). Although CL has shown promise in learning representations from sparse data, there is still considerable room for improvement in this area (cf. gap (G4)).

3 RESEARCH OBJECTIVES

Our analysis of the field of graph-based sequential recommendation identified various gaps and issues as shown in the previous sections. To fill the previously identified research gaps, our research will seek to address the following research questions and provide valuable contributions in this field:

RQ1: How can graphs effectively be applied to incorporate item feature information in the setting of SR?. Graphs can be used in different ways in SR: To model the interaction sequences as separate graphs or to generate global item and user graphs based on the co-occurrences of item interactions, social networks, or knowledge graphs. Each node in a graph can be initially described via item feature information as opposed to simple one-hot encoding. As a first work to answer this research question, we proposed GCNext, a graph-based unsupervised learning approach to pre-train item embeddings with item feature information [21]. This pre-training approach can be used as an extension to any sequential model, be it nearest-neighbor methods or neural network models, in a plug-in fashion. To generate the pre-trained item embeddings, a global item co-occurrence graph is constructed from which the item embeddings are learned via a custom graph-encoder architecture based on

attentional convolutions [30]. These graph-based item embeddings are used to initialize the item embedding tables of the corresponding neural network model. For extending nearest-neighbor methods we integrate the learned embeddings via session similarity computation based on the cosine distance of the graph-based embeddings. The evaluation performed on three session-based recommendation datasets showed that our approach significantly boosts the performance of the underlying sequential models.

RQ2: How can graph-based methods tackle the noisy and sparse data problem? Current graph-based methods [33, 36, 38] capture the topological structure of the sequence graph and rely on multi-hop information aggregation in GNNs to exchange information along edges. Consequently, graph-based models suffer from over-smoothing (node representations converge to the same value) if the number of layers is larger than three [3, 12]. Additionally, graph-based methods are prone to noisy item relations in the training data and introduce high complexity for large item catalogs. We propose to explicitly model the multi-hop information aggregation mechanism over multiple layers via shortest-path edges based on knowledge from the sequential recommendation domain. Our approach does not require multiple layers to exchange information and ignores unreliable item-item relations. Furthermore, to address inherent data sparsity, we apply supervised contrastive learning by mining data-driven positive and hard negative item samples from the training data. This work is submitted to the 17th ACM Conference on Recommender Systems and is currently under review.

RQ3: How can we effectively incorporate temporal information in the graph structure? User interaction sequences are usually not only ordered sequentially but also contain the timestamp per user-item interaction. From this information, we can infer the dwelling time or periodicity of items which potentially increases the recommendation performance. However, most of the current SR systems ignore this valuable information and only rely on the order of items in a sequence [11, 28]. To tackle this research question we plan to examine hyper-graphs in the setting of sequential recommendation and capture time information with personalized temporal point processes to model periodicity and mutual excitation of items.

RQ4: How can we incorporate item features to increase recommendation performance and explainability? As described in RQ1, each item can be described by features based on its content or meta-data. These features can support the learning process of the model by providing additional information per item. Additionally, known item features allow us to gain deeper knowledge about the insides of the model and explain its recommendation more coherently. Our research goal is to extend a large, feature-rich music dataset with emotional features based on techniques from the semi-supervised graph learning domain [13, 14] and use this dataset to generate explainable and more personalized recommendations.

4 CONCLUSION AND NEXT STEPS

In this paper, we analyzed recent works in graph-based sequential recommendation and identified various issues and research gaps as part of the ongoing PhD project. To contribute to this field of research, we formulate research questions and seek to answer

them in a profound and rigorous fashion. As our research is in an advanced state and already investigated RQ1 and RQ2, we plan to tackle RQ3 and RQ4 as next steps.

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